

Please reply to: Charlotte Palmer

Mr Arjan Borufi
[REDACTED]
[REDACTED]
[REDACTED]

E-mail: Charlotte.palmer@enfield.gov.uk

Phone: 0208 379 3965

Textphone:

Fax:

My Ref: WK/218077461

Your Ref:

Date: 27th March 2019

Dear Mr Borufi

Broomfield Coffee Bar, 64 Aldermans Hill, LONDON, N13 4PP

I write to you as the current Premises Licence Holder of the above-named premises to advise you that Enfield Council's Licensing Enforcement Team has received a complaint about the premises.

The complainant alleges that they are being disturbed by loud music coming from the premises on a regular basis.

On 8th March 2019 Out of Hours Noise Officers visited the complainant's property and witnessed a statutory noise nuisance. The officer notes state that very loud music was audible in the complaints property coming from your premises and that the level of the base was making the floor vibrate. This is not acceptable.

The officer visited your premises on the night and spoke to staff who turned the volume down and the base off at their request.

Although a statutory nuisance was witnessed an abatement notice was not served on this occasion but please be warned that should a similar issue be witnessed officers may not be so lenient in future.

I take this opportunity to remind you of the following licence conditions which are attached to your licence in an attempt to prevent the premises becoming a source of nuisance to local residents:

5. The management shall make subjective assessments of noise levels outside at the perimeter of the premises approximately every hour whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents. Records shall be kept of the times, dates and any issues discovered. These records shall be kept for six months. Records must be made available to an authorised officer of the Council or police, upon request. Where monitoring by staff identifies that

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noise from the premises is audible at the perimeter, measures shall be taken to reduce this i.e. turning volume down.

6. All external doors and windows to be kept closed but not locked whilst regulated entertainment / live or recorded music is being played.

7. The external area at the front of the premises shall be designated for the use of smokers from the time of opening until closing time. There shall be no more than 10 persons using this designated area during these times. The designated area shall be adequately supervised to control the number and behaviour of patrons so as to not cause noise nuisance. Notices shall be displayed in the area specifying the terms of its use and asking patrons to respect the needs of local residents and to use the area quietly. No alcoholic drinks or glass containers shall be taken into the designated smoking area during these times.

8. Prominent, clear and legible notices shall be displayed at all public exits from the premises requesting customers respect the needs of local residents and leave the premises area quietly. These notices shall be positioned at eye level and in a location where those leaving the premises can read them.

Failing to comply with conditions attached to the Premises Licence is a criminal offence which carries an unlimited maximum fine and or six month imprisonment.

Please be advised that where complaints concern licensed premises and those complaints relate to the licensing objectives any responsible authority and any interested party may ask the Council, as Licensing Authority, to review the Premises Licence.

Officers shall carry out observations and may visit your premises again.

If any of the above is unclear or you require further clarification, please contact me via email: charlotte.palmer@enfield.gov.uk

Yours sincerely

Charlotte Palmer
Senior Licensing Enforcement Officer

cc: Mr Arjan Borufi, Broomfield Coffee Bar, 64 Aldermans Hill, N13 4PP

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to www.enfield.gov.uk/connected